

Access: Telecom and Data Companies Extending Services

Internet For All Now: The California Emerging Technology Fund has provided access to affordable offers, as well as a number to call 1-844-841-INFO (4636) to assist parents: http://www.internetforallnow.org/get_affordable_internet_today.

The following table contains special offers extended by various providers throughout the state.

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Provider	COVID-19 Response	Contact
AT&T	<p>No termination regardless of ability to pay, waive late payment fees due to inability to pay, and keep public Wi-Fi hotspots open for those who need them.</p> <ul style="list-style-type: none"> • Up to \$10 per month (plus taxes) • 10 Mbps • No term commitment • No deposit • No installation fee <p>In-home modem included</p>	<p>https://accessatt.solixcs.com/#/home</p>
Comcast/Xfinity	<p>New customers who sign up for Internet Essentials will receive 60 days of free internet service, increase speeds from 15/2 to 25/3, 40 hours of Xfinity Wi-Fi hotspots per month and open on an unlimited basis.</p> <ul style="list-style-type: none"> • Internet Essentials Free to New Customers • Xfinity Wi-Fi Free For Everyone • Pausing Our Data Plan <p>No Disconnects or Late Fees</p>	<p>http://www.comcastcorporation.com/COVID-19</p>
Cox	<p>New customers will receive their first month of service free. Offer available through May 12, 2020. Remote customer service support at no charge between now and May 12, 2020.</p> <ul style="list-style-type: none"> • \$9.95 per month (plus taxes) 	<p>https://www.cox.com/residential/internet/</p>

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Spectrum/Charter	<p>Charter Communications, Spectrum’s parent company, announced Friday that beginning March 16, it will make its services available for free for 60 days to households with K–12 and/or college students who do not already have internet through the company.</p> <ul style="list-style-type: none"> • Free Internet modem • High-speed Internet at 30 Mbps • No data caps • No contracts <p>Optional in-home Wi-Fi service at \$5/month</p>	<p>https://www.spectrum.com/browse/content/assist</p>
Sprint	<p>Sprint announced the following general: For the next 60 days:</p> <ul style="list-style-type: none"> • No disconnects or late fees <p>Starting on Tuesday, March 17:</p> <ul style="list-style-type: none"> • Complimentary international calling rates from the U.S. to countries defined by the CDC as Level 3. <p>By Thursday, March 19:</p> <ul style="list-style-type: none"> • Metered data plans receive unlimited data for 60 days • Additional 20GB of mobile hotspot data per month for 60 days <p>Coming soon:</p> <ul style="list-style-type: none"> • Mobile hotspot-capable handsets who do not have mobile hotspot today will receive 20GB per month for 60 days 	<p>https://newsroom.sprint.com/covid-19-updates/responds.htm</p>

	<p>For 1 Million Project Foundation participants only:</p> <ul style="list-style-type: none">• Data allotment per student increased to 20GB each month from now through June 30, 2020 <p>Acceleration of receipt of more than 100,000 new devices intended for use next school year</p>	
T-Mobile	<p>The following refers to the next 60 days:</p> <ul style="list-style-type: none">• Current customers will have unlimited smartphone data (excluding roaming)• An additional 20GB of mobile hotspot / tethering service• Extra free data up to 5GB of data per month <p>Increasing the data allowance for free to schools and students using our EmpowerED digital learning programs to ensure each participant has access to at least 20GB of data per month</p>	<p>https://www.t-mobile.com/news/t-mobile-response</p>