

CHINO VALLEY UNIFIED SCHOOL DISTRICT TRANSPORTATION DEPARTMENT

The mission of the Transportation Department is to promote the educational process by providing excellence in transportation services for all students, K through 12. Transportation is committed to professionally delivering safe, prompt, dependable, efficient, and cost-effective services in response to the needs of students, staff, and the community.

Frequently Asked Questions

What If My Child's Daily Bus Is Running Late?

There are various reasons why buses will occasionally run behind schedule, from traffic congestion to an unforeseen breakdown, etc. In the event of any delay of 15-minutes or more, please contact Bus Dispatch at (909) 628-1201, ext. 1525. We will contact the bus driver to ascertain an estimated time of arrival and reassure you of your child's safety. If after hours, contact District Security at (909) 399-6193 (security patrol pager) or (909) 399-2171 (security sergeant pager).

What If I Was Not Home to Receive My Special Needs Student From The Bus?

If you arrive home and discover that an attempt was made to deliver your special needs child, please contact Bus Dispatch at (909) 628-1201, ext. 1525. We will give you information regarding returning to deliver your child or inform you if your child was or will be taken back to school.

What If I Need Information To Obtain Or Replace My Child's Bus Pass?

Please read the information below under "Fee Supplemented Transportation Program." For additional information, contact the Transportation Bus Pass Office at (909) 628-1201, Ext. 1525.

How Many Passengers Do The Large School Buses Hold?

Most transit school buses will accommodate 78 passengers if 3 to a seat or 52 passengers if 2 to a seat.

What If I Need Information Regarding My Child's Bus Eligibility Or The Nearest Bus Stop?

Please contact the Transportation Bus Pass Office at (909) 628-1201, Ext. 1525.

I Left An Item On The Bus - How Do I Get It Back?

If a personal item was mistakenly left behind on the bus, call Bus Dispatch at (909) 628-1201, Ext. 1525. The bus driver will be contacted to make arrangements for the safe recovery of the item.

What If Our Field Trip Bus Is Late Arriving or Returning To The School?

Please contact Bus Dispatch in the event of a delay at (909) 628-1201, Ext. 1525. We will immediately contact the bus driver and obtain an estimated time of arrival. If necessary, arrangements will be made to secure another suitable bus as quickly as possible. If after hours, contact District Security at (909) 399-6193 (security patrol pager) or (909) 399-2171 (security sergeant pager).